

General Terms & Conditions

Disclaimer & Privacy Policy

We value you as a customer and respect your right to privacy. In the process of operating the Web Site, we may become aware of information relating to you, including information that is of a confidential nature. We are strongly committed to protecting your privacy online and have taken steps to protect such information. To aid us in protecting your privacy, you should maintain secrecy of your personal & vehicle details, provided to you in connection with your account with www.hiraautomobiles.com

Collecting your personal information

Hira Automobiles Ltd. may collect the information from you to provide:

- Insurance policy .
- Purchase new/old maruti vehicle .
- Visit Hira Automobiles website.

If you purchase a any product from our website, we will collect some financial information such as credit card number and expiry date through the payment gateway of the Bank.

Use of your personal information

We will use the information primarily for the following purposes:

- To send you information about new products and services offered by Hira Automobiles of the Products like Maruti Cars, Maruti Genuine Accessories, Maruti Car Service & Maintenance, Maruti Insurance, Pre- owned Car, Auto Cards etc.
- To contact you for policy reminder notices for next renewal of your Insurance Policy, Periodical Vehicle Service Reminders, New Car Information & claims processing and to keep you updated on the Automobile sector through our newsletters.

Log Files

As is true of most Web sites, we gather certain information automatically and store it in log files. This information includes internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, operating system, date/time stamp, and click stream data.

We use this information, which does not identify individual users, to analyze trends, to administer the

site, to track users' movements around the site and to gather demographic information about our user base as a whole.

We do not link this automatically collected data to personally identifiable information. IP addresses are tied to personally identifiable information to help us customize your visit to our website so that you like the experience. However, we would like to reiterate that this information is not shared with third parties, except as provided under "Disclosure of Information" clause.

Use of

We store a cookie on your computer when you visit our Web site. A cookie is a tiny piece of information that is required to create and maintain a secure session. Our cookies let you view customized pages while transacting with us. Our cookies do not have confidential or personal information. Since, we use session ID cookies, they do not track a user after leaving our Web site. A session ID cookie expires when you close the browser. It is required if you want to buy a policy online from us.

The primary purpose of these cookies is to analyze how users move within our Web site.

Disclosure of Information

Subject to the other terms contained herein, we will not disclose your information to any person, unless acting under a good faith belief that such action is necessary to:

- Conform to any statutory or legal requirements or comply with legal process
- Protect, enforce and defend our rights or property
- Protect our interests or interests of Hira Automobiles Pvt Ltd.

We may also use your personal information for the purposes of providing you with any services and service-related activities. In this regard, it may be necessary to disclose your personal information to one or more service providers of Hira Automobiles Motors providing services linked to Automobile Sector.

We reserve the right to exchange, share or provide the information relating to your personal and financial details and information with our affiliates & channel partners as required and you will not hold us and/or any other group companies of Hira Automobiles, affiliates & channel partners and its liable for use or sharing of the information.

Security

The security of your personal information is important to us. When you enter sensitive information such as credit card number on our registration or order forms, we encrypt that information using secure socket layer technology (SSL).

We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, while we strive to use commercially acceptable means to protect your personal information, we do not guarantee its absolute security.

Links to other sites

The Web Site may contain links to others Hira Automobiles related sites and/or portals on the Internet.

Changes in this Privacy Statement

We reserve the right to modify this privacy statement at any time by posting the same on the Website, so please review it frequently on the Website. If we materially change our privacy practices we will notify you by sending an email or by posting a notice on our web site.

Contact Us

If you have any questions or suggestions regarding our privacy policy, please contact us at:

Hira Automobiles Limited,
Rajbaha Road,
Patiala (Punjab).

0175-2300101

info@hiraautomobiles.com